

abi and joseph

RETURNS FORM

INTERNATIONAL ORDERS

Thank you for ordering from Australia's premier activewear brand!
We have simplified our returns process so you can spend more time sweating, and less time stressing

HOW TO RETURN



Ensure that the tags are still attached and garments are unworn, in original condition and within our 28-day return period.



Fill out your returns form and specify whether you wish to receive a refund, exchange or store credit.



Lodge and post at your local Post Office or courier (remember to take note of the tracking number!)

PLEASE NOTE

If you are returning **LAST CHANCE** items, they are yours to keep so please note, no refunds, just exchanges or store credits.

If returning for an exchange, please specify which style you would like as a replacement on the back of this form.

THE FINER DETAILS

+ Items must be unworn and in original condition with tags attached – garments where the tags have been removed are unable to be accepted for return due to hygiene reasons (unfortunately, there's no exceptions on this!)

+ Once we have received your return/exchange, please allow 5 business days for processing – you will be notified via email once complete.

+ Ensure your garment is sent within our **28 day returns period**.

+ Please send your return directly to:
abi and joseph returns

10/231 Holt Street, Eagle Farm QLD AUSTRALIA 4009

Need help? If you still have questions, please contact us on +61 7 3630 0612
or email sales@abiandjoseph.com.

As a small Australian boutique activewear brand, we truly appreciate your support so thank you again!



the team at abi and joseph



YOUR DETAILS

Please include this form when returning your items.

Name: _____ Phone: _____

Postal Address: _____ Email: _____

_____ Order Number: _____

STYLES FOR RETURN



STYLE NUMBER	COLOUR	SIZE	QUANTITY	REASON CODE
AJ _____	_____	_____	_____	_____
AJ _____	_____	_____	_____	_____
AJ _____	_____	_____	_____	_____
AJ _____	_____	_____	_____	_____

REASON CODES

A - did not fit **B** - change of mind **C** - damaged/faulty **D** - not as described **E** - received incorrect style

RETURN REQUEST

- A store credit to use for future purchases
- An exchange - please fill out the section below for requested styles
- A refund (excludes Last Chance styles)

EXCHANGES



If the cost of the requested replacement style is greater than the original return, we will contact you to confirm.

STYLE NUMBER/NAME	COLOUR	SIZE
_____	_____	_____
_____	_____	_____
_____	_____	_____