

It's easy to re-use this satchel for returns, simply fold inside out, write our returns address on the front and seal it up before taking it to your local post office.

*abi and joseph*

## RETURNS FORM

Thank you for ordering from Australia's premier activewear brand!

### LAST CHANCE STYLES

The items that you have ordered are the last of their style! They are yours to keep so please note, no refunds, just exchanges or store credits.

Please follow the instructions below for your Last Chance returns.

## HOW TO RETURN



Ensure that the tags are still attached and garments are unworn and in original condition.



Fill out your returns form and specify whether you wish to receive an exchange or store credit.



Lodge and post at any Australia Post Office (remember to take note of the tracking number!)

### PLEASE NOTE

If returning for an exchange, please specify which style you would like as a replacement on the back of this form.

## THE FINER DETAILS

+ Items must be unworn and in original condition with tags attached – garments where the tags have been removed are unable to be accepted for return due to hygiene reasons (unfortunately, there's no exceptions on this!)

+ Once we have received your return/exchange, please allow 5 business days for processing – you will be notified via email once complete.

+ Ensure your garment is sent within our **28 day returns period**.

+ Please send your return directly to:  
abi and joseph returns  
10/231 Holt Street, Eagle Farm QLD 4009



Need help? If you still have questions, please contact us on 1300 22 45 67 or email [sales@abiandjoseph.com](mailto:sales@abiandjoseph.com).

As a small Australian boutique activewear brand, we truly appreciate your support so thank you again!



*the team at abi and joseph*



YOUR DETAILS

Please include this form when returning your items.

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Postal Address: \_\_\_\_\_ Email: \_\_\_\_\_

\_\_\_\_\_ Order Number: \_\_\_\_\_

STYLES FOR RETURN



STYLE NUMBER	COLOUR	SIZE	QUANTITY	REASON CODE
<b>AJ</b> _____	_____	_____	_____	_____
<b>AJ</b> _____	_____	_____	_____	_____
<b>AJ</b> _____	_____	_____	_____	_____
<b>AJ</b> _____	_____	_____	_____	_____

REASON CODES

**A** - did not fit    **B** - change of mind    **C** - damaged/faulty    **D** - not as described    **E** - received incorrect style

RETURN REQUEST

- A store credit to use for future purchases
- An exchange - please fill out the section below for requested styles

EXCHANGES



If the cost of the requested replacement style is greater than the original return, we will contact you to confirm.

STYLE NUMBER/NAME	COLOUR	SIZE
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____